

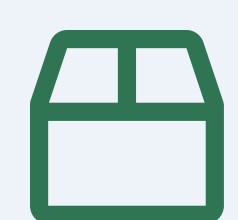


# Keep up your supplement routine on Fullscript

Exciting news! It's almost time to connect your Welleivate account to a combined Fullscript account where you'll get healthcare's best supplements and the best Welleivate and Fullscript features in a single place.

Transferring your Welleivate account to Fullscript is fast, easy, and secure. Once complete, you can order from your existing Welleivate recommendations, order history, and favorite products directly in Fullscript.

## Here's what you can expect with your new account



### The same convenience

Continue accessing your practitioner's advice and get healthcare's best supplements delivered right to your doorstep.



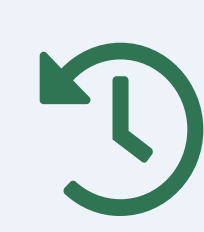
### Support you can count on

You'll have access to Fullscript's world-class Customer Success Team to help make your migration experience as easy as possible.



### High-quality supplements

Brands on Fullscript follow quality measures like ingredient validation, contaminants testing, and validating finished products.



### Tools to keep you on track

You'll receive reminders to order based on the recommended dosage instructions and can use Autoship to schedule automatic refills.



I love Fullscript — great products, speedy shipment, and quality that my practitioner recommends and stands behind.

**Georgetta D.** — Fullscript Patient

# What you need to know about the Fullscript migration

## Why is my practitioner moving to Fullscript?

Wellevate joined forces with Fullscript back in 2022 and now it's moving into a single experience on the Fullscript website. Combining both means you and your practitioner are getting the best of both platforms, and we'll make sure it's quick, easy, and secure to make the switch.

## What does this mean for me?

After your practitioner moves to Fullscript, you'll receive clear instructions on how to use your new Fullscript account to keep up with your supplement routine.

## When will changes begin to happen?

We'll begin moving practitioners and their patients from Wellevate to Fullscript starting in March and April of 2023. You'll be able to sync your account once your practitioner has moved to Fullscript — **no action is needed from you until you hear from us with next steps!**

## What's happening to my Wellevate account?

Once you've been asked to migrate your account to Fullscript, **you'll have 14 days before your Wellevate account becomes read-only.** You'll be able to reference your recommendations, order history, and past receipts, but will need to sync your account to Fullscript to continue ordering.

## Will I still have access to my order history?

Yes, when you sync your accounts, your Wellevate order history will be moved over to your Fullscript account. Historical information is available in the Wellevate tab of the "Order history" page, and will be labeled with the "W" logo.

## Will I still have access to my personalized recommendations?

Yes, when you sync your accounts, your personalized recommendations will be moved over to your Fullscript account. Historical information on the "Recommendations" or "Prescriptions" page (depending on your practitioner's settings).



## Still have questions?

We're here to help!

Chat, call, email, or self-serve for help at [fullscript.com/support](https://fullscript.com/support)

